

## CASE STUDY

*"We were absolutely thrilled when we received notification that our three Green Flag parks had once again met the required standard. This was no small achievement given the challenges that have been faced so far this year with the inclement weather and financial pressures and is a positive reflection of the hard work and dedication of Tivoli staff involved in the maintenance of these areas."*

Oliver Handson

Parks Manager at Arun District Council



# Arun District Council

[tivoliservices.com](https://tivoliservices.com)



## BACKGROUND

Since 1993 Tivoli has been Arun District Council's grounds maintenance partner with the responsibility of delivering the local authority's strategic objectives across the district.

Harnessing Tivoli's ability to develop and cultivate beautifully managed spaces in tandem with delivering cost savings and efficiencies, the collaborative partnership remains stronger than ever.

When the contract was renewed in 2016, Tivoli's remit was widened when the council asked it to further support the community by managing its outdoor recreation facilities.

## PROJECT

For over two decades Tivoli has passionately managed 500 areas of parks and open spaces across Arun District Council.

From small plots of grass to large formal parks, cemeteries, play areas, housing land and countryside sites, Tivoli has been responsible for cutting 1.5 million square metres of grass each year.

The contract renewal also saw Tivoli become responsible for curating 20 football pitches, 20 tennis courts, four putting greens, five bowling greens, three crazy golf course and a Par 3 golf course.

## RESULT

Since partnering with Arun District Council Tivoli has:

- Played a pivotal role in supporting Arun District Council's local communities by investing in key parks and recreation sites throughout the region
- Created jobs for the community it serves; 93 per cent of staff employed to service the contract are from the local area
- Delivered a 25-30 per cent cost saving for the council against a backdrop of shrinking budgets
- Created clean, green and safe environments through teams made up of people who are passionate curators and proud of the work they do
- Helped the council secure 23 Green Flags and multiple awards in the prestigious South and South East in Bloom competition
- Invested in the personal and professional development of young people within the community by employing three local apprentices
- Provided a pool of volunteer hours and Partnership Match Funding to support local projects.

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## SERVICES

- Grass cutting
- Horticultural feature maintenance
- Bedding display planting
- Planting and cultivation of shrubs and roses
- Weed control
- Litter collection and removal
- Sports facility, play area and pavilion maintenance
- Interments and cemetery maintenance
- Sweeping
- Graffiti and fly tipping removal
- Dog and litterbin emptying
- Ice and snow clearance

## AWARDS

**Green Flag Awards:**  
**Hotham Park** (2017/18, 2016/17, 2015/16, 2014/15, 2013/14, 2012/13, 2011/12, 2010/11, 2009/10).  
**Marine Park Gardens** (2017/18, 2016/17, 2015/16, 2014/15, 2013/14, 2012/13, 2011/12).  
**Mewsbrook Park** (2017/18, 2016/17, 2015/16, 2014/15, 2013/14, 2012/13, 2011/12, 2010/11, 2009/10).